



FREQUENTLY ASKED QUESTIONS

What happens if no e-mail address is available for a member?

When you proceed to your shopping cart you'll receive a prompt asking you to provide an e-mail address for individuals without an e-mail address on file with headquarters. If you don't have an e-mail address to provide, a pansy can still be purchased but an acknowledgement cannot be sent by the Foundation.

Can a chapter make a gift in honor of their members?

College and Alumnae Chapters without the ability to use a credit card to make their contribution online can send a check to the Foundation with a list of individuals that they intend to honor. A batch e-mail will be sent to members of the chapter with a good e-mail address to notify them of the gift.

Can I make a memorial gift?

Yes, memorial gifts can be made. However, you won't be able to locate the member in the sister search feature. You must proceed to the shopping cart from the purchase a pansy page. There you can add a recipient. Use the comments section to indicate that the gift is a memorial contribution. No acknowledgement will be sent for the gift.

What if I want to purchase a pansy in honor of a group (my new member class, Grand Council, the Education Committee, etc)?

You may purchase a pansy in honor of a group. To do so you must proceed to the shopping cart from the purchase a pansy page. There you can add a recipient. Add the group name as the recipient. Please note that only one e-mail can be sent with each pansy purchase. You are advised to enter your e-mail address in the e-mail field next to the group. You'll receive the electronic version of the pansy in an e-mail message that you can forward to the group if you desire.

Can I send my Pansy Patch gifts through the mail to Foundation headquarters?

Your contributions are always welcome, however if you'd like to send a virtual pansy to your recipient acknowledging that a gift was made in her honor you must utilize www.pansypatch.org. For contributions received in the mail, a pansy will be placed in the Pansy Patch at convention and the honoree will be listed on the Foundation's website. Donors sending information through the mail should include notes specific to the district they would like the pansy displayed in and be sure to provide the full name and corresponding chapter for the individual they wish to honor.

Is there a limit to how many pansies I can purchase at one time?

Have fun honoring your sisters! There is no limit.

When I return to the Pansy Patch why is my previous purchase still in my shopping cart?

Your shopping cart does not automatically clear when your transaction is complete. The Pansy Patch shopping cart will only clear out after 24 hours. However, you have the option to clear the cart at anytime.

Is there a history of the pansies I purchase for this campaign?

When you complete your transaction to purchase pansies you will receive an email notification with a detailed list of each member you purchased a pansy for. Please retain this list for your records. This information will not be available to you once your shopping cart clears.